

VICTORIA FRANK, CEC

Background:

Victoria Frank is an award-winning facilitator of learning and development with experience across a variety of disciplines – including the financial services and insurance industries. A recognized leader within the corporate training community, Victoria has held various knowledge management, leadership, and organizational development positions with some of America's leading Fortune 500 companies.

Victoria has consulted with leaders re: organizational realignment, strategic planning, and performance management in order to help optimize efficiency, effectiveness and bottom-line profitability. In addition she has a proven ability to tailor training curriculum and delivery methodologies based on the results of gap analysis studies. She has coached staff at a variety of levels in order to help them transition into more senior roles, and has built expertise managing vital team building exercises by leveraging her certifications in DiSC® and Myers Briggs Type Indicator (MBTI®).

Victoria remains active in the American Society for Training & Development and the Organizational Development Network. In addition to the corporate sector, her passion for learning and development has had a positive impact on communities as well. Victoria regularly volunteers for several non-profit groups within the Twin Cities to execute training as needed, and co-led a leadership program for pastors in Mexico that explored ways to bring rural leaders together to identify ways to better leverage limited resources.

Core Areas of Expertise:

- Corporate Training Development & Execution
- Leadership Development & Executive Coaching
- Organizational Development & Change Management
- Behavioral Analysis & Team Building
- Resource Planning & Talent Management
- Strategic Planning & Consulting
- Project Management

Education:

Victoria received an MBA in Human Resources, with dual majors in Organizational Development and Training, from the University of St. Thomas in St Paul, Minnesota. In

addition she has successfully completed the renowned Executive Coach Certification program through Royal Roads University in Victoria, British Columbia.